# **Greenvanines**

Making our world GREENER One move at a time



# 1-(888) 770-4733

# Greenvan lines

A Word from the CEO:

Dear Potential Customer,



It is widely known that most people generally have a negative feeling about moving companies and moving in general. Let's face it – No one really wants to move – We just have to get our belongings from point 'A' to point 'B' – Preferably in one piece. In recent years, movers have been the target of continuous negative publicity. Although some instances have been justified, this has cast a shadow of doubt and mistrust over the honest, reliable and customer – oriented companies such as ourselves.

At Green Van Lines our overall objective is to earn customer satisfaction. Our amazing reputation, impeccable track record and demonstrated integrity separates us from our competition and ensures that your upcoming relocation will be as pleasant as a move can possibly be.

Green Van Lines is insured and licensed to perform both Local and Long distance moves. We are members of the American Moving & Storage Association (AMSA) Accredited by the Better Business Bureau (BBB) A+ Rated and accredited by the US Green Business Bureau (GBB) Platinum Member. In addition Green Van Lines is an award winning organization and you can learn more about our various awards by spending some time on our website www.GreenVanLines.com.

Our personnel here at Green Van Lines have over 40 years worth of combined experience in the moving and storage industry, and are well aware of our customers relocation wants, needs and concerns. We understand that moving can be stressful at times and as a result, we will stop at nothing less than complete customer satisfaction. Our movers are all highly trained well educated professionals, who provide our customers with their undivided attention and cooperation at all times. We are here to assist you from your initial inquiry and throughout the entire relocation process and beyond.

We are completely committed to your needs and satisfaction: Every sensible wish is our command. Our price structure is one of the most difficult challenges faced by our finance department because we want our prices to be as competitive and appealing as possible without compromising quality or attention to detail. We would like to be your movers for many years to come and pledge to keep our prices highly competitive, giving our clients an additional reason to keep coming back and referring our company to others. Our fees are designed to cover our direct and general overhead costs plus a modest profit margin. We sincerely believe that overcharging customers should not be the reason a company is successful. Instead we grow our business by working hard, investing in the right personnel and equipment, as well as knowing that it is our cost effective professional service that keep our clients coming back, time after time.

Sincerely, Guy Cohen CEO Green Van Lines is family operated moving company with a diverse philosophy that change the concept of the moving industry as it stand today. Green Van Lines was the first company amongst other moving companies to see that GREEN is the future and that change was necessary for good of our environment. This is why, unlike traditional movers, we will perform your relocation while not only providing you with the best service in the industry, but also standing up and saying YES! To an eco-friendly philosophy.



# green van lines Moving you today For Greener tomorrow

We understand that out of the 40 million Americans who move each year, for each individual it is a significant point in their life. After all, your memories and prized possessions are at stake. For this reason, we encourage you to do your research on moving companies you are considering before you "tape the lid shut" on a deal. We are dedicated to your full satisfaction and this can be seen by the strong ranking that we have consistently held with

**www.protectyourmove.gov**, BBB.org A+, as well as other reputable moving review websites since our founding in 2007.

We are insured and licensed with the U.S Department of Transportation and the Texas Department of Transportation to better service our customers whether they are moving locally or long distance. We are also proud to be long-term members of the American Moving and Storage Association, the Southwest Movers Association -

# why choose us?

- 1. We guarantee our quotes and charges.
- 2. Trained moving professionals
- 3. We are; Insured, Licensed and Bonded.
- 4. Eco Friendly moving technology

as well as the GBB Green Business Bureau.

Our moving staff is a team of highly-trained professionals who are skilled in the art of packing your valuables for a safe move whether it be a residential, corporate, commercial, electronic or light industrial relocation.

With advanced eco-friendly moving technology, we can proudly bring you the best in all aspects for your local or state to state relocation, so choose us and feel the difference!





### You might be asking yourself "what is a GREEN moving company"??

All of our movers go through a 3-week training program before ever going out on their first job. We make sure that all of our personnel are trained, experienced and fully qualified to be employed by our company. Our level of service is superb and unmatched in the moving industry today. We are revolutionizing the business starting from the roots all the way to the top of the forest.



# **Open 07/24**

Please feel free to contact us with any questions, compliments or comments that you may have.

Call Us: (888) 770-4733

It is important to note that our commitment to the environment will not cost you anything extra. In fact, we guarantee the most competitive prices amongst reputable and legitimate moving companies as well as offer a price match/beat policy to all of our clients.

Below is a list of some of the Eco-Friendly operational practices that we incorporate to help keep our planet healthy and Green!

# think green

- 1. We use Bio-Degradable boxes and packing supplies
- 2. We use Bio-Diesel Fuel.
- 3. We plant 10-50 trees for each move that we perform with "Trees for the Future"
- 4. We eliminate the use of paper waste.
- 5. Green Van Lines movers even wear organic cotton uniforms.
- 6. Green Van Lines has a Green Crate Rental program developed to reduce the use of cardboard boxes.

### green van lines

Green Van Lines is always exploring the possibility of alternate Eco-Friendly burning fuels and other unique operating practices. Green Van Lines promotes other Green organizations on all our quotes and communication (like www.stopglobalwarming. org, treehugger.com)



### **Different Types of Estimates:**

In the moving industry today there are generally three types of estimate; Non-Binding, Binding and Not to Exceed. Below is a breakdown of each estimate to assist you in making the right decision for your relocation.

### **Non-Binding Estimates**

Are NOT contracts. Instead, a non-binding estimate is an approximation of the cost based on the mover's survey of the items to be moved, with the final cost determined after the shipment has been weighed. Since a non-binding estimate is based on the actual weight of the shipment, a non-binding quote will usually seem lower when compared to a binding quote. However, non-binding quotes are subject to change and there is no guarantee that your price will not increase.

#### **Binding Quote / Flat Price**

Estimates mean that you are obligated to pay the price set forth in the binding estimate even if the shipment weighs more or less than the estimated amount. All binding estimates cover only the goods and services listed on the estimate. If you add items or request additional services, the mover may revise the original estimate before your shipment is loaded or if you request additional services after your shipment is in transit, your mover will bill you for these added services 30 days after your shipment is delivered, if they were not included in your estimate. In addition, all movers reserve the right to charge for services necessary to accomplish delivery, even if those services are not requested by the shipper. For example additional charges will apply if you are not prepared to accept delivery and the shipment is placed in a storage or if a smaller truck (shuttle) must be used to accomplish delivery because your new home is located on a narrow street.

### **Binding non-to-exceed**

Binding non-to-exceed agreements are just about as good as they get. Binding not-to-exceed moving estimates are not estimates at all. Estimates imply uncertainty; binding not-to-exceed is very certain. It establishes, in writing, how much you will pay for services, with a cap on the total amount you can pay. A binding not to exceed quote is provided after a representative has physically come out to your home to inspect the items being move and services needed. Keep in mind that not all companies that perform an on-site inspection provide a binding not to exceed quote. For a true binding not to exceed quote the company must specifically state that the price is guaranteed regardless of the actual weight/volume of the shipment or the number of hours required to complete the move.

For example, you might agree to pay \$100/hr with a max of \$3,000. So, your move will either cost \$3,000 or less, no matter how long it takes.

Binding not-to-exceed agreements compete with flat rates for the best moving price. Depending on the circumstances, getting a binding not-to-exceed estimate might be better than a flat rate, and vice versa.

#### **Binding Not-to-Exceed Estimates vs Flat Rates:**

A flat rate is another very useful moving price option. Basically, you agree to a set price for your move, which applies no matter what. Binding not-to-exceed rates are better than flat rates when there's a chance your move will can reduce in price. For example, if you agree to pay \$100/hr, with a cap of \$3,000, and your move only takes 15 hours, then you only pay \$1,500. No doubt, this would be better than a flat rate of, say, \$2,500. The best way to determine whether you move has the potential to reduce in price is to get a good estimate based on the following factors: How much stuff you have - The more you have, the more expensive it'll be. How far the move is - Long-distance moves will take more time and are more expensive. Difficult situations - If you have stairs or thin hallways, it can add to the total time of the move. Difficult possessions - Couches, pool tables, pianos... So, if you have a flat rate option and a binding not to exceed option, think about the chances of the binding option being cheaper in the end. If the chances are good, and the max (price not-to-exceed cap) is a price you can accept, then go with the binding option. If you think it's doubtful that the over-all price will be less than a flat rate, then go with the flat rate. Green Van Lines utilizes both of these methods of pricing to avoid any surprises for our customers and ensure satisfaction.



# What you need to know about Local Move:

#### The rules for local moves are different than for interstate moves, so make sure you understand them.

Moving across town can be just as challenging as moving across the country. Different rules apply – rules that can vary state by state. Below are some points you should know when making a local move.

The major difference between a local move and an interstate move is that local move generally charge by the hour and number of movers/trucks needed to move your goods 300 miles or less.

This is not cut and dry. Depending on where you live, the moving company, and the distance you are moving, you might still be charged by weight/volume and mileage. You may not have a choice about how you are charged, depending on local laws and regulations. (Only 30 of the 50 states regulate interstate moves according to the American Moving and Storage Association.) Some companies such as us offer a Binding Not to Exceed price for a local move.

If you are paying by the hour for a local move consider what you can do to help the movers to do their job quicker. Being ready when the movers arrive is a good place to start. Have the appliances unplugged, the ceiling fans disconnected and removed (if you are taking them), and the boxes packed and ready to go.

Stacking packed boxes a few feet high can make it quick and easy for the movers to load them onto dollies and onto the truck. Labeling each box with the room it belongs in also can keep things rolling, especially if you clearly identify those rooms at your new home. You also could have the movers unload all or most of the boxes in one room, then unpack or move them the rest on the way yourself.

With any local move, it's your choice whether to pack yourself or have the movers pack only the breakables and large, fragile items like mirrors, glass tops and framed artwork with glass. Just make sure you understand how you will be charged for any packing done by the movers. With a local move carriers are often subject to less liability for damages than with interstate moves so make sure to check your options with your sales rep.

For both local and interstate moves, experts and the American Moving and Storage Association come out to do an in-home inspection. Phone estimates are not binding and subject to change on the move day. Here at Green Van Lines we will gladly send one of our professionals out to your home to conduct an on-site survey. We will then provide you with Binding Not to Exceed price meaning your price can only decrease.

Please make sure to research whomever you are considering on the various moving review websites online. Remember that when using a national company, you will need to check out the local agent that will be handling the move.

A good source for honest information is www.protectyourmove.gov. This website is regulated by the Federal Motor Carrier Safety Administration. You can find state specific listed of moving associations and regulatory agencies on this site.

### Local Moves

A Local Move is generally defined as the transportation of goods within 300 miles to the desired destination. Green Van Lines protects their customers by not using the antiquated system of charging by the weight or cubic foot, as we are well aware that this is how most people fall into cracks of fraud movers. You will be charged on hourly basis; hence it is in your best interest that you are fully packed and ready to move when we at your door (unless requested a full packing service). The hourly (or not to exceed quote) are determined after estimating the number of trucks and movers needed for performing the job. Since packing is very crucial aspect of any move, we advocate that our customers should visit our moving tip page where many helpful moving tips are given that can assist you in planning your move.



## 5 Local Moving Tips to Help Make Your In-State Move Easier

An unplanned local move can quickly become a stressful nightmare.

Local moves are, of course, much easier than moving across the country or around the world. But even when moving a block or two away, the process can quickly turn into a stressful, hectic nightmare. Following these five local moving tips, especially the first one, will help prevent that from happening.

# **1.** Don't underestimate the time and effort local moving requires.

Often people assume a local move will be a breeze, with little to no planning needed. Only concerned about the grueling task of packing and unpacking, they don't think about the logistics of the move in advance. That's a mistake, one that can lead to a stressful, hectic moving experience. Advanced planning and good organization are necessary for any successful move, even when moving a couple of miles away.

# **2.** Decide between a do-it-yourself move and hiring a local mover.

A do-it-yourself move will be cheaper, but it will take much more of your time and require someone (you) to do a lot more work. You can hire a local moving company to handle some of the more difficult tasks such as moving furniture and appliances, or you could save yourself the all of the time and effort a move requires by hiring a full service moving company. A full service mover will take care of every detail for you, including packing and unpacking as well as planning and move management.

# **3.** Use a local moving checklist for planning and organization.

Once you've made the decision to move, your first step should be to create a moving checklist. Building the checklist will help you plan for your move in advance; using the checklist will keep you organized and ensure that each task is taken care of. You can find various moving checklists online, including here, to use as a guide, but you may want to customize the list for your specific move. Reading through the additional moving aids provided at Green Van Lines will also help. If you plan to hire a full service moving company such as Green Van Lines, one that will plan and manage your residential move for you, your checklist can be much shorter.

#### 4. Know where everything will go in advance.

If possible, spend some time in your new home before moving day. Take measurements. Plan where you will place furniture in each room. You could create a simple sketch of the home interior and give each room a number, then number your boxes and furniture so whoever is helping you move will know where to place each one. You could also use an online room planning tool such as the RoomStyler 3D home planner to help you decide how to arrange the furniture and where to place everything, from each piece of living room furniture to your kitchen utensils and children's books

#### 5. Become familiar with the area before moving.

If you are moving more than a few miles from your current location, you may need to find a new grocery store, pharmacy, bank, etc. When you have time available before the move, find each one. Drive around and become familiar with the area. Doing so will help you feel more comfortable and at home in the new location before moving in. It really makes a difference!

Looking for a professional to help make your move easier? Green Van Lines provides local moving and storage services through locations in Dallas, Miami, Minneapolis, Los Angeles and NYC. Contact us for a free move estimate without obligation.



# Interstate Move / Long Distance Moves

# Green Van Lines is one of the moving companies that can provide you with a true guaranteed not to exceed price.

If you are moving from the Fort Worth/Dallas are we can schedule an On-Site Estimate and provide you with a Guaranteed Not to Exceed Price. Our prices are guaranteed regardless of the actual weight/volume of your shipment. With our method of pricing the customer is in full control of the final cost. We have an intricate routing system that allows us to take care of any customer that calls in, whether you are located in Maine and need to relocate to New Mexico or from Seattle WA and need to relocate to Miami FL. These are just a few examples, but there is no job too big or too small. Our team specializes in the synchronization that is required with long distance and able to handle a damage free task with immense care and attention. We will handle the loading, disassembling and careful wrapping of all your large items with the use of our recyclable materials which is free of charge. We offer

# **11 Long Distance Moving Tips to Help You Avoid Disaster**

#### A long distance move is a big job.

Taking the time to plan your move carefully will help you avoid pitfalls along the way. You need to take the differences between a local move and a long-distance move into account during the pre-moving process. Whether you're planning your first ever long distance move or simply need to ensure your next goes off as planned, use these tips from the experienced experts at Green Van Lines...

#### **1.** Pack your belongings for a long haul.

During a long distance move, items will be handled by multiple teams of workers and riding in a truck across a large stretch of miles and a long period of time. Make sure that everything you pack is well cushioned inside the box. Try to assure that each box is packed to the top and that nothing is loose. Containers inside boxes should be well sealed, taking into account your boxes may be turned on their side or even upside down at some point. This also means you'll need to buy high-quality moving boxes instead of used gas station boxes or other low-grade alternatives. If you wouldn't pack a certain way for long term storage, don't pack that way for a long distance move.



our clients as much shrink wrap, tape and blankets needed to keep your belonging protected from any conditions, whether it is rain, dust or scratches. What You Need to Know About Long Distance Moves: Moving is almost always a challenge, but moving to a new state can be even more complicated if you are not prepared ahead of time. One of our philosophies is to inform our customer with all... Driver's License. Check with your state as to how long you have before you need to change your driver's license. There are some states that allow you between 3-6 months to make your necessary changes, but there are those that require an immediate change if it is permanent move. Switching of Utilities. It is critical that you look into your new service providers, including electric, gas, phone, water and sewage in advance of your move, so that everything is prepared upon arrival. Many will need a lead time of 1-3 weeks in order to get your new services transferred onto your home.



#### 2. Insure your belongings properly.

A lot can happen to your stuff over thousands of miles in the back of a truck when it's being loaded and unloaded by a number of crews. Moving is a high risk industry; according to statistics from the American Moving & Storage Association (AMSA), "More than 80% of all moves have no claim filed"- in other words, up to 20% do. Be ready for something to go wrong, and get the proper coverage. Under Federal law, basic moving valuation limits a mover's liability to only \$.60 per pound. Determine well before your move if you want to purchase full-value coverage or stick to basic coverage. If you're unsure which is better for you, your moving company will explain the differences between the coverages, and you can make a more informed decision.

#### **3.** Keep items you'll need upon arrival with you.

Keep personal documents such as your driver's license, social security card, passport and birth certificate with you. If you will need documents such as recent bank statements,



tax returns and/or pay stubs before your shipment arrives, do not pack them in your boxes. Basically, don't pack anything you'll need once you get to your new home before your shipment arrives; you'll probably need these personal documents when you're looking for or starting a job, and you'll obviously need some clothes, sleeping materials, hygiene products, and a few other things to keep yourself sane while you wait for the moving truck to arrive.

#### **4.** Inspect outdoor furniture

You will need to inspect your outdoor furniture, or any other suspect items, for signs of insect or larvae infestation. Certain moving regulations exist on furniture in order to prevent transporting contaminants across state lines. Government pamphlets are available to provide more information on these regulations and how you can rid your furniture of larvae, moths, or other pests.

#### **5.** Pack your mattress in a box.

Otherwise it can be bent out of shape, damaged, or otherwise tarnished/dirtied. Leaving your mattress outside of a box creates risk, especially when it's being handled by a few different moving crews.

#### 6. Don't pack food or liquids.

Even non-perishable food runs the risk of getting crushed, or otherwise tarnished or ruined, or worse: attracting vermin. Food will attract unwanted stowaways (the furry and creepy crawly kind) to your shipment. Don't pack any food (or anything perishable). Likewise, even wellsealed containers of liquid might get jarred open, resulting in an unwanted seepage on all of your belongings. With long-distance moves you not only run the risk of getting your own stuff all wet; other people's belongings are on the same truck as yours, and your liquids could get onto their belongings too. We've seen this happen before with cans of paint and bottles of oil that weren't properly sealed. In some cases, packing liquids with long distance movers isn't super problematic, but it's not worth the risk almost all the time.

#### 7. Organize your belongings when you pack.

This is a great time-saver; we especially recommend organizing at least one box of Day One Items that you will want to begin using immediately once they arrive at your home. This could include basic pots/pans, plates, everyday clothes, or other belongings; it's up to your discretion. It's also important to label boxes which contain fragile belongings: we recommend grouping them together in "specialty boxes" which should be marked to indicate the care that is required when moving those items. You can organize the rest of your boxes by the rooms their contents belong in, or however else you think will speed up your move. Just make sure that you mark the boxes accordingly.

#### $\boldsymbol{\$}$ . Mark each of your boxes with your name.

Moving trucks which service long distance moves have a variety of different peoples' belongings on the truck. In order to keep your stuff from getting lost, make sure to mark all of your boxes with your name or some other unique identifier. In the event one of your boxes is mixed in with another shipment, the movers and other clients will notice immediately.

#### 9. Be aware of the "delivery window."

The nature of long distance moving and the logistics involved in delivering a number of shipments to varied destinations has too many moving parts for the moving companies to be able to pinpoint a precise delivery date. Most companies usually do not (because they simply cannot) tell their customers well in advance when their moving truck is going to arrive at their new home. Generally the company will provide a "delivery window." Pay close attention to your contract; some companies have a delivery window that can in some cases be in excess of 20 business days (excluding weekends and holidays). Take along adequate shoes and clothing to keep yourself sane until the end of the delivery window, and consider what you might need for the few days afterwards in the event the truck encounters an unexpected problem. (Green Van Lines can provide a guaranteed delivery date as an added convenience for a fee).

#### **10.** Determine your move-in situation.

You'll need to determine a few different things for the day your belongings will be taken off the truck into your new home. For long distance moves, the items will likely be transported in a large tractor trailer. If the roads leading to your new home are not accessible via tractor trailer, you may incur a shuttle service fee. A shuttle is a smaller truck (similar to what your property was picked up with), and the mover will load your property onto the smaller truck for final delivery. Additional fees apply for shuttle service, including the shuttle truck rental and labor required to load it. If your tractor trailer runs into unexpected access issues, this may delay your delivery as well. Be aware of parking availability near your new home (and how likely a moving vehicle would be facing a ticket if they parked there), whether the mover will need a parking permit in your city, and when your street is typically busy (to avoid getting stuck in the middle of a jam.)

# **11.** Figure out about your building's move-in stipulations.

If you are renting or are in an apartment or condo, your building may have certain requirements movers need to meet. Often times you will need to reserve the elevators of a building before moving yourself in. Other times, building managers will not allow movers into the building at certain times and on certain days. You don't want to have your movers stuck in the truck waiting for clearance to move-in. Clear your move-in with your building manager beforehand to ensure that everything goes smoothly; he might even have a few tricks to moving into that building to tell you.



# **Green Crate Rental**

Green Van Lines has developed reusable eco-friendly crates to give you a 'green thumb' in the moving process. Keeping in mind the eco-conscious customer's preference, we have decided to offer bio-degradable crates for rent. Our crates are not made from cardboard like most others. Instead the crate relies totally on eco-friendly materials to give our customers a safer and more pleasing experience.

Frankly speaking, our green crates are easier to use, significantly less expensive and environmental-friendly. The crates stand apt for both commercial and residential moves and are much in demand compared to traditional cardboard boxes. It has been found that the paper or cardboard boxes are generally processed from tree leaves or wood, which results in eco-degradation. However, in this case, our green crate vows to be completely user-compatible and eco-friendly.





A glance at why our Green crates are so popular and highly in demand:

- \* The total energy needed for the manufacturing of the green crate are 39 percent less than cardboard boxes.
- \* The greenhouse gas emitted by our green crates is 29 percent less than cardboard boxes.
- \* The solid waste that is produced by our green reusable crates is 95% less in relation to cardboard boxes.

You can rent these crates at a lucrative rate of \$2.95 Per Crate per Week. We also offer pickup/delivery options. (Please ask your representative for details.)



# Insurance



## **Full Value Protection**

Under Full Value Protection, your mover is liable for the replacement value of lost or damaged goods in your entire shipment. This is the more comprehensive plan available for the protection of your belongings. Unless you select the alternative level of liability described below—Released Value—your mover will transport your shipment under the Full Value Protection level of liability. If any article is lost, destroyed or damaged while in your mover's custody, your mover will, at its discretion, offer to do one (1) of the following for each item: Repair the item/Replace with a similar item/Make a cash settlement for the cost of the repair or the current market replacement value.

Under this option, movers are permitted to limit their liability for loss or damage to articles of extraordinary value, unless you specifically list these articles on the shipping documents. An article of extraordinary value is any item whose value exceeds \$100 per pound (i.e., jewelry, silverware, china, furs, and antiques). Ask your mover for a written explanation of this limitation before your move.

The exact cost for Full Value Protection varies by mover and may be subject to various deductible levels of liability that may reduce your cost. Ask your mover for written details of their Full Value Protection plan.

### **Released Value**

The most economical protection available is Released Value, since it is offered at no additional charge. However, the protection is minimal. Under this option, the mover assumes liability for no more than 60 cents per pound per article. For example, if your mover lost or damaged a 10-pound stereo component valued at \$1,000, you would only receive \$6.00 in compensation (60 cents x 10 pounds).

There is no additional charge for Released Value. However, you must sign a specific statement on the Bill of Lading or contract agreeing to it. But remember, it compensates you according to the weight of the item, not its actual value. And, if you do not select Released Value, your shipment will automatically be transported at the Full Value Protection level of liability and you will be assessed the applicable charge.

Full Value Protection and Released Value are not insurance policies governed by State insurance laws; instead, they are Federal contractual tariff levels of liability authorized under Released Rates Orders of the Surface Transportation Board of the U.S. Department of Transportation.

# Third-party Insurance

If you select Released Value, some movers may also offer to sell or obtain for you separate liability insurance. The cost of this insurance is not included in the basic move and must be purchased separately by you. This is not valuation coverage governed by Federal law—it is optional insurance regulated by State law. If you purchase this coverage, the mover remains liable for the amount up to 60 cents per pound per article; but the rest of the loss is recoverable from the insurance company up to the amount of insurance you purchased. Your mover is required to issue the policy or other written record of the purchase and provide you with a copy at the time of purchase.

You also have the option of purchasing insurance from a third-party insurance company. Before purchasing insurance, check your homeowner's insurance policy to see if you're already covered. You may purchase additional insurance from www.moverinsrance.com and www.bakerintl.com.

If you're moving within your State.Each State may have its own rules and regulations governing moves within the State. Check with your State, county or local consumer affairs agency or State moving association if you're moving to a new location within the same State.





# **Preparing for**

• First, as soon as you know you're going to need to prepare for a move, put trash bags in every room. Throw away everything you don't want to bring with you. Let go of your sentiment and attachment to things that have collected dust in your home throughout the years. Give yourself permission to keep a certain number of useless things. Stick to your decision. Sell items you don't want to keep in a garage sale or on CraigsList.org. You can also do a curb alert on Craigslist and give things away for free. Giving things away for free is the fastest way to get rid of them. Remember, it's going to cost time and money to drag things to your new home.

• If you are going to prepare for move and thinking about using a moving company, make sure to get a few estimates. Make sure the company has insurance. Keep a "move" file because certain moving expenses are tax deductible.

• If you are doing your own packing, put one box in each room and begin packing things you don't need until after you move. As soon as each box is full, move it to a designated area. Don't forget when you're preparing to move to mark each box. For example, if you just finished packing things in the kitchen, write, "Kitchen" on the box.

• As you get closer to your moving date, you should be able to start packing more and more things. To prepare to move, make sure to mark boxes that you will want to open first after you move into your new home. You don't want to waste a lot of time in your new home going through boxes to find your shaver and electric toothbrush.

# Your Move

• If you are moving to another area start acclimating yourself to the neighborhood. Do Google searches on all your favorite shopping places like Blockbuster, CVS Pharmacy, and grocery stores. Check their locations on a map like magsquest.com.

• To prepare to move, start making a list of all the companies you will have to notify about your new address. Make a list of all the delivery services you will have to cancel or change. You can probably change most of your information online.

• If you have any pets when you prepare to move, check with your new city's ordinances. There are usually different laws in different cities for pets.

• About two weeks before moving, you will want to start calling utility companies and delivery services. Review your list for changing your address. Did you forget anyone? Your Bank? Do you need to Transfer your prescriptions?

• One week before your move, you should have most of your things packed. If you're using a mover, make sure to start communicating with him about how you want things done. You will probably want things like cleaning solutions and the vacuum cleaner packed last, so you can clean your new home before you start to unpack. When you prepare to move don't forget to pack the boxes of your everyday needs last, so they're the first ones you unload off the truck.

• Once you're prepared to move and everything is packed on the truck, relax until you arrive at your new home. You deserve it.



# Tips for a Greener Move

Below are some suggestions for how you can contribute to making your move greener. Give yourself plenty of time. If you start sorting through your belongings, you may be able to find a new home for some of your things you no longer want. In this way you can prevent the need to just throw it all away at the last minute.

\*Check with neighbors and nearby friends who might be able to take some of your perishable food stuffs such as frozen foods, last loaves of bread and cartons of milk.

\*Start saving things that can be used for wrapping your fragile and valuable belongings. Bubble wrap, cardboard boxes, padded envelopes and other materials that you have access to already can be reused. Check with your place of employment for any such items that they might be willing to give to you. Many times these things can be reused so that you do not need to purchase as much new material.

\* Check with businesses and supermarkets in your area to see if they have any boxes available. If they break them down to recycle or throw away, ask if there is a time you could come by and get some before they do so.

\* You may find it's cheaper, greener, and less stressful to hire a van to do one trip rather than using your own vehicle to do several.

\* When you arrive at your new home, check for renewable energy companies that supply electricity to your area.





# Hire an eco-friendly moving company:

The very first thing you can do to make your move eco-friendly is to hire the professional services of an eco-friendly moving company. While hunting for a reputable and affordable local or cross country mover, take a look at the company's environmental credentials as well. Ask your future relocation partners what specific measures they take to preserve the environment to understand better their contribution to a cleaner world.

Do they use gas guzzling trucks or do they rely on more fuel-efficient biodiesel moving vehicles? Do they sell eco-friendly moving supplies, such as recycled moving boxes, plastic bins made out of recycled materials, biodegradable packing peanuts, and so on? Also, will any of the moving companies on your shortlist be willing to provide you with eco-friendly moving ideas such as how to pack and organize your house move by using as few containers as possible?

Find yourself a green moving company to know you've done your share of welcoming and encouraging more environmentally friendly moving initiatives.

# Opt for eco-friendly moving supplies:

Having in mind that a house move requires an average of 60 moving containers and a standard moving box made out of cardboard usually lasts for 4-7 uses before you need to recycle it, your decision to choose eco-friendly moving supplies will be greatly beneficial not only to the environment, but to your relocation budget as well.

A good way to start your green move is to ask your friends if they have packing supplies you can reuse instead of burden your budget by purchasing them brand new. You may even get usable patches of bubble wrap and packing paper from pals of yours only for the asking. Another good way of getting your hands on good packing supplies is to visit local businesses and see what they can spare for you for free. In most cases, they should be fine with providing you with cardboard boxes because you're saving them recycling time and efforts.

If you do need to purchase packing boxes for your upcoming house move, then make sure you only buy recycled boxes.

# Get creative with what you have:

To go easy on your moving budget, minimize waste when packing and unpacking, and eliminate the need to recycle your supplies after the move, you are recommended to turn to your creative abilities and take advantage of the numerous moving containers, as well as wrapping and cushioning materials that you almost certainly have in your own home.

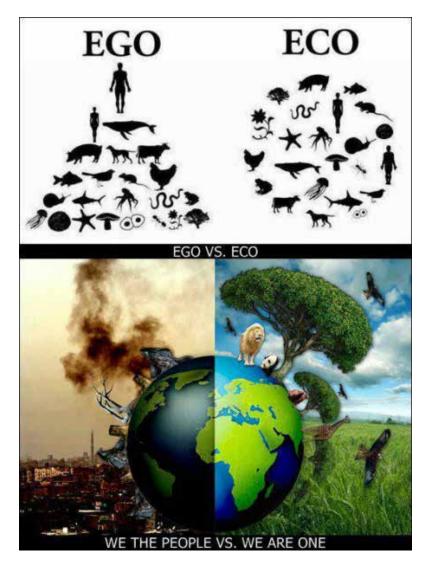
As far as eco-friendly moving boxes go, it's a great idea to first utilize suitable containers that you need to take with you anyway, and then to think about getting hold of recycled cardboard boxes for free or at minimal charge. Suitcases for clothes and books are probably the first thing to come to mind, but see if you can also take advantage of recycled plastic bins (reusable up to 400 times), beer boxes, baskets, laundry hampers, buckets, clean trash cans, drawers, bags (trash, vacuum, Ziploc), etc.

Furthermore, instead of using environmentally unfriendly packing materials such as plastic bubble wrap and Styrofoam packing peanuts, you can easily prove your resolve to plan an eco-friendly move by putting to good practice any green packing, wrapping and cushioning alternatives you can find around you: blankets, towels, bed sheets, pieces of clothing, socks, and even super cheap newspapers.





### Lighten the load:



If you're really interested in learning how to make your move eco-friendly, then one excellent piece of advice is to declutter your home before the relocation so that you end up taking with you only the items you do need and will use in the near future.

Such an optimization method will help you out on a number of levels.

Fewer items means that you will lose less time packing and unpacking;

You will gain uncluttered space in your home;

You will save money for the transportation of your lighter shipment;

You can earn money by selling unwanted stuff at a moving sale;

You can get personal satisfaction by donating still usable items to charitable organizations;

And finally and most importantly from an environmental point of view, a smaller shipment will require a smaller moving vehicle, which means that fewer exhaust gasses will be released in the atmosphere. That's right – plan to reduce carbon emissions during transport and you'll be doing your share of preserving our planet.

# Think about the environment after the move:

Our eco-friendly moving tips end with the environmentally sound idea of saving energy, creating less waste and recycling after you find yourself in your new home. Alter your old habits to show that you care about the Blue Planet.

Replace all incandescent light bulbs in your new home with energy saving light fixtures – compact fluorescent lights (CFLs) or light-emitting diodes (LEDs);

If needed, think about insulating thermally your new house or apartment;

Always turn off or unplug any household appliances or electronic devices when they are not in use;

Recycle properly all moving boxes and packing materials after the move by giving them to other home movers in need (if still usable) or taking them to an adequate recycling center (if too worn out or damaged to be again again).



# More Recommendations from the Experts



### Where To Start?

• Decide what will move with you and what will stay behind. There may be items that you don't need any more or that aren't worth moving or perhaps your move is temporary and certain unnecessary things can be put into storage. No matter what the answer is, decide beforehand what stays and what goes. If you have items already in storage, make sure you take a thorough inventory to ensure you're not moving items you could do without.

• Collect supplies. Try to estimate what you'll need and make sure you have enough on hand. Start collecting boxes from your place of work, from friends or from stores. Or purchase moving kits or packing kits online or from moving companies.

• Pack non-essentials. Start packing items you can do without. If you're moving in the summer, pack all your winter clothes, sports equipment and heavy blankets.

### Get Organized

• Label boxes. While you're packing boxes, make sure you label the top and sides of boxes with contents, location of contents in your house and if there are any special instructions, such as "fragile" or "open first". This will assist the movers in putting the boxes in the correct room and will warn them of any fragile items. Also, by keeping a complete list of the contents on the outside of the box, you'll save time digging through 10 boxes marked "kitchen" just to find the can opener.

# Make Sure Your Stuff Arrives Safely

• Clothes, towels, linens, pillows can be used to keep your fragile items safe. Just make sure you mark this on the box for when the box is unpacked. If the person who is unpacking the box is unaware that a crystal vase is wrapped inside a fleece blanket, they could easily unfurl the blanket sending the vase crashing to the floor.

• Make sure you properly wrap all fragile items in several layers of bubble wrap and pack them on their edge (plates, mirrors, picture frames, etc). We strongly recommend bubble wrap. It's inexpensive and will prevent dishes and other fragile items from bumping against one another.

• Tape any stray items together into a bundle. Ski poles, brooms, mops, lamp stands, etc... can be taped into one package for easy carrying and storing.

• When moving furniture, make sure you keep all parts together with the item itself. Screws, bolts and other small pieces can be put into a self-locking plastic bag (sandwich bag/freezer bag) then taped to the furniture itself. If you're moving a table, unscrew the legs, tape the legs together then tape the parts bag to the underside of the table top. You can even tape the legs to the underside of the table top just to ensure that the legs don't get scratched or dented in the move.



# How to Avoid Rogue Movers



Try to find at least 3 moving companies with local offices that have been in business for at least 3 years. Local companies will always be able to provide you with the best offer.

Ask for an in-home estimate. All of the main agencies associated with moving companies strongly recommend receiving an In-Home inspection prior to choosing a mover.

Don't be hooked by the lowest price. Scammers and disreputable movers often will use low prices to lure customers and then hit them later with bogus or unreasonable charges. The best way to avoid this: "Get three estimates. If one is much lower than the others, that's a red flag."

Be sure the company is who it says. Some dodgy companies will take prey on consumers by using names that are extremely similar to other more reputable companies.

Do not give a large deposit to schedule your pickup date. Companies that are asking for a large sum of money up front will usually sub-contract your move to a different Carrier.

Do your research. For interstate moves, check to make sure your mover is licensed by the Federal Motor Carrier Safety Administration for interstate moves. You can find this

out by visiting www.protectyourmove.gov.

Get it in writing. Whatever promises have been made to you over the phone or in person make sure to get everything in writing to protect yourself.

We hope the above information will be useful in your upcoming relocation as well as in making your decision.



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### **Spot the Red Flags**

Rogue movers typically work like this: Without ever visiting your home or seeing the goods you want moved, they give a low estimate over the telephone or Internet. Once your goods are on their truck, they demand more money before they will deliver or unload them. They hold your goods hostage and force you to pay more — sometimes much more than you thought you had agreed to — if you want your possessions back.

Your best defense is to recognize a rogue mover before they have your goods.

# Here are the "red flags" to look out for:

- The mover doesn't offer or agree to an onsite inspection of your household goods and gives an estimate over the telephone or online — sight unseen. These estimates often sound too good to be true. They usually are.
- The moving company **demands cash or a large deposit** before the move.
- The mover asks you to sign blank or incomplete documents.
- The mover does not provide a written estimate (can be binding or non-binding).
- The mover doesn't provide you with a copy of the Your Rights and Responsibilities When You Move booklet and a copy of FMCSA's Ready to Move brochure, which movers are required by Federal regulations to supply to their customers in the planning stages of interstate moves.
- The company's website has **no local address** and no information about their registration or insurance.
- The mover claims all goods are covered by their insurance.
- When you call the mover, **the telephone is answered with a generic "Movers" or "Moving company,**" rather than the company's name.
- Offices and warehouse are in poor condition or nonexistent.
- The mover says they will determine the charges after loading.
- On moving day, a rental truck arrives rather than a company-owned or marked fleet truck.
- The mover claims, "You've got more stuff than estimated!" Should this occur, be sure the mover provides a revised estimate that you both sign listing the additional items and/or services as well as a price that you both have agreed to and signed BEFORE they begin packing or loading. They should also provide you a copy of this new estimate.

### **Tips for a Successful Move**

Make sure you have the information you need to move confidently.

# 1) Know your rights and responsibilities before selecting a mover.

Before moving your household goods interstate, movers are required to give you the booklet entitled Your Rights and Responsibilities When You Move. This booklet will help you understand the documents that a mover will ask you to sign, and explains your rights if your household goods are lost or damaged. Movers are also

required to give you FMCSA's Ready to Move brochure, which helps you prepare to move with confidence.

#### Ready to Move Brochure

Movers are required to provide you with a copy of the Ready to Move brochure. Resource to prepare for a smooth move.



2) Learn to spot the red flags of moving fraud.

Don't know what the red flags are? Check out our educational video and handy list of red flags.

# 3) Be sure your mover is registered with FMCSA.

And check for insurance and any complaint records – by searching our database of registered movers, or calling FMCSA at (202) 366-9805 for licensing and (202) 385-2423 for insurance.

All interstate household goods movers must be registered with the Federal government. Make sure the mover you select has been assigned a U.S. DOT number, is registered with FMCSA to engage in interstate transportation of household goods, and has the proper level of insurance. Avoid movers that do not show U.S. DOT numbers and brokers that do not show Motor Carrier (MC) numbers in their advertisements.

Be informed and aware of your options when selecting a reputable mover. While most household moves go smoothly, there are dishonest or "rogue" movers you should be aware of.





#### 4) Read and understand all information provided by the mover.

The mover should provide you with the following basic written documents as part of your move:

Document	Description
Estimate	The estimate should clearly describe, in writing, all charges for services the mover will perform. Make sure the estimate is signed by the mover. Do not accept verbal estimates.
Order for Service	The order for service is a list of all the services the mover will perform and shows the dates your household goods will be picked up and delivered.
Bill of Lading	The bill of lading is a contract between you and the mover and a receipt of your belongings. You should be given a partially completed copy of the bill of lading before the mover leaves the residence at origin.
Inventory List	The inventory is the receipt showing each item you shipped and its condition. Be sure you receive a written copy of the inventory after your household goods are loaded, and that you agree with its description of your household goods' condition.

5) Do NOT sign blank or incomplete documents.

6) Make sure you understand the type of liability you agree to.

This is a common pitfall for consumers. Ask yourself if 60 cents per pound is enough coverage for all your household goods if the unexpected happens. Your mover must offer you the option of Full Value Protection, which will provide you with the replacement value of lost or damaged goods. You may also purchase insurance from a third-party insurance company. Before purchasing third-party insurance, check your homeowner's insurance policy to see if you're already covered.

#### 7) Supervise the process.

Supervise the loading and unloading of your household goods. If you are not available, appoint a representative to act on your behalf.





# CUSTOMER TESTIMONIAL



#### **By: Drop Gamer**

I just completed my move using Green Van Lines and I am so happy with that I made this choice! I moved from Dallas to Miami and the service could not have been better. I really enjoyed the fact that they gave me a flat price and I didn't ...MoreI just completed my move using Green Van Lines and I am so happy with that I made this choice! I moved from Dallas to Miami and the service could not have been better. I really enjoyed the fact that they gave me a flat price and I didn't have to worry about any surprises when my movers arrived. Everything went so smoothly and the delivery only took 5 days which I am thrilled about! Thank you very much Green Van Lines I will be back to use your services again!

**Source: Google** 

#### By Nida Fazli

I highly recommend using Green Van Lines service and work with the co-owner Guy who is great! His customer service is wonderful and works with you to close all gaps. I would use them again in future. **Source: Google** 

#### **By: Renee Smith**

I am very pleased with this service. The staff were on time and professional and friendly. I thought this move was going to be difficult but they made it very easy and smooth. I would use them again and I will recommend them to other people.

Source: Google





#### **By: Elad H**

Did so much more than other companies would, and at no extra charge. Fantastic experience. Green Van Lines did multiple drop-offs for me during the move. They also disconnected and reconnected my washer and dryer, as well as dismounted the TV from the wall for me. The fact that they really went beyond what other companies would do is why I'm rating them so highly. Compared to other moving companies, they were more competitively priced and offered more services for no additional cost. For example, other companies wouldn't take the TV down or install the appliances. They did all of that with absolutely no questions asked, and they were really good at it. They actually offered me a four-man crew for an additional cost of only \$11/hour. That was much better than any of the other companies I checked out. Another thing I really liked was they they will offer you these special containers to transport your clothes from the closet. Once again, this is offered at no extra cost whatsoever. Being able to hang all of our clothes in there saved me a lot of trouble. **Source: CustomerLobby.com** 

#### By: Ahemaneh H.

Each time I have called Ken, my customer service representative at Green Van Lines, he has been very helpful. He has always answered my questions patiently and without leaving me wondering about things. I am still waiting to get the last of my stuff, but it is expected at the end of the month. **Source: CustomerLobby.com** 

#### **By: Jesse B**

I hired Green Van Lines to move us from house to house from Texas to New york. They were excellent, the personnel in the office were great in giving free advice which reduced our overall moving cost and made it smoother. They also kept in constant communication with us and the mover men to ensure everything is going on schedule. From the start to the drop off we were met with a great service and motivated crew. We were impressed with their hard work and professionalism

Source: YP.com (http://www.yellowpages.com/addison-tx/mip/green-van-lines-inc-524345922?lid=1001481151839)

#### **By: Jerry S**

I had an amazing and professional experience with Green Van Lines. They made my moving experience even more special, these guys were friendly helpful and not only did they offer a great service but they had really competitive prices and completed the job to perfection. Moving from would definitely recommend this company to family friends and anyone else looking for a reputable moving firm.

Source: YP.com

#### **By: Robert W**

The price quoted and charged was the lowest from whom quotes were requested and seemed very good value for the job done. The actual move was made as painless as it could have been as our packers and drivers were excellent. They were clearly very experienced and knew exactly what to do to make the whole process smooth and efficient. They were also very considerate to our needs and us during the process. The team were friendly, polite and trust worthy, and worked really fast! Great service at a reasonable price.

Source: YP.com



#### By: Edwin H

very professional service throughout. Their quote was very reasonable. Boxes were delivered 3 weeks before the move date. I did my own packing but Green packed the bigger items on the day. They turned up on time, took great care in loading and unloading my stuff. The guys who did the packing and moving were a fantastic bunch of men who were polite, hard-working and a real pleasure to deal with. I would recommend Green to anyone who wants a first rate job at a very reasonable price. Would recommend Green Van Lines without hesitation. **Source: YP.com** 

#### **By: Gentry**

I called Green Van Lines at the very last minute to help with furniture moving within my house. I never thought I could find somebody on weekend but they offered immediate service in the next day. They were clearly very experienced and knew exactly what to do to make the whole process smooth and efficient. They were also very considerate to me and our needs during the process. They could not have done more to be helpful and my requests was met with "no problem". I would strongly recommend this them.

Source: Movers.com (http://www.movers.com/moving-company/green-van-lines.html)

#### **By: Jack**

My experience with green van lines was fantastic. They arrived on time both with smiles they took great care of my items. They worked very quick and hard. The overall price was the best given and the packing materials they provided was good quality I will 100% be tell my friends and family's about the gladiator team if I ever move again I will 100% use green van lines again. Source: Movers.com

For more reviews, please check our website: www.Greenvenlines.com/reviews







Thank you for considering Green Van Lines as your relocation company. We hope you will find the below information useful in making your decision as well as preparing for your move and settling into your new home. Green Van Lines appreciates your interest in our wide range of basic and specialized moving, shipping and storage services. Here at Green Van Lines customer satisfaction is our number one priority and we work hard to accommodate the needs of every one of our customers. We are willing and able to go the distance with whatever your requests may be. We work with an experienced and trained staff in order to make sure that your belongings arrive safely and on time at your new location.

Please feel free to call our toll free number @ (888)770-4733 at any time with any question or comments.

- For us no job is too big or too small.
- Whether you are moving within the same city or to another country.
- Let us move you into a greener tomorrow.
- We are standing by to provide you with world class service.







